

## Patient Instructions for Doxy.me

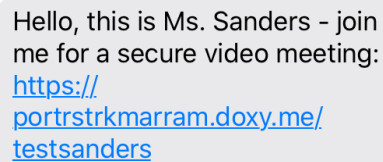
Doxy.me is a telemedicine platform used by Marram Health Center.

**Required:** Either a **smartphone** with a data plan or WiFi access, or a **laptop computer** with Internet access, using any Internet browser except Internet Explorer.

**Reminder:** Make sure to provide either your smartphone's phone number when you receive a reminder call from Reception, or an email address if you are using a laptop.

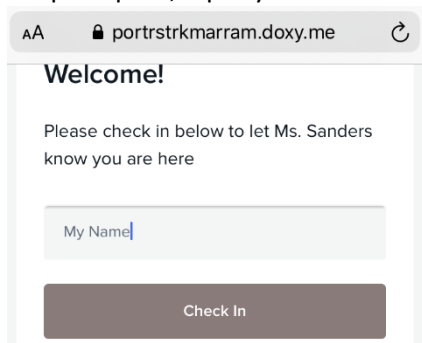
### How to Join a Call:



- Wait for a text asking you to join the provider's room. (If you provided an email address, you will receive an email.)
- When the text or email comes, click the link:



Hello, this is Ms. Sanders - join me for a secure video meeting:  
[https://  
portstrkmarram.doxy.me/  
testсандers](https://portstrkmarram.doxy.me/testсандers)

- When prompted, input your name with your keyboard:



AA  portstrkmarram.doxy.me 

**Welcome!**

Please check in below to let Ms. Sanders know you are here

- Click "Check In" to enter the waiting room.
- If prompted, click "Allow" to allow Doxy.me to use your device's camera/microphone.
- Your provider will start the call from there.
- Tap/hover over the bottom of your call screen to bring up the mute, video-off, and end-call buttons.

### Basic Troubleshooting:

- Restart your device before the call for best performance.
- Check your Internet connection before joining.
- Keep your device plugged in to keep the battery charged.
- If the call drops, go back to the text/email you received and click the link again, to re-enter the waiting room.